

# 2024 ANNUAL REPORT



HORIZONS  NORTH CREDIT UNION **65** *Years of* **BETTER BANKING**



13559 Huron Street • Westminster, CO • 80234



# Table of Contents

Agenda .....	Page 2
Minutes .....	Page 3
Chairman's Report .....	Page 4
President's Report.....	Page 5
Treasurer's Report.....	Page 6
Supervisory Report.....	Page 7
Financials .....	Page 9
Volunteers .....	Page 11
Staff.....	Page 12

# Agenda

- Call to order
- Ascertain quorum
- Introductions
- Approval of the minutes of the May 21, 2024 Annual Meeting
- Reports
  - Chairman
  - President
  - Treasurer
  - Supervisory Committee
- Unfinished Business
- New Business
- Election results
- Adjournment

# 2023 Minutes

Chairperson Robert Webber called the annual meeting of the Horizons North Credit Union to order at 5:30 p.m. at the Flatirons Training Room on May 21, 2024.

It was declared that a quorum was present.

Chairperson Webber asked board members and staff to introduce themselves.

The minutes of 2022 Annual Meeting held on May 9, 2023 were duly approved.

The reports of the Chairman, the Treasurer, the Supervisory Committee, and the President were noted in the posted material.

There was no unfinished business.

There was no new business.

Chairperson Webber asked Mark Hinson to give the report of the Nominating Committee. Mr. Hinson announced that Pat Hamilton, Debbie Capra, and Nancy Sneath were the candidates nominated by that committee and that no other petitions were received by the committee. It was duly moved and seconded to elect these candidates by acclamation. The motion carried.

The meeting adjourned at 5:40 p.m.

Mark Hinson, Secretary

Robert Webber, Chairperson

# Chairman's Report

Dear HNCU Members,

As Chairman of the Board of Directors at Horizons North Credit Union, it is both a privilege and a pleasure to share with you the progress and vision of our institution over the past year. This has been a year of meaningful transition and continued strength, marked by exciting new leadership and a renewed commitment to growth.

We have officially completed our first full year under the leadership of our new CEO, Brian Resch. On behalf of the entire Board, I want to express how pleased we are with the direction Brian is taking us. His steady guidance, fresh perspective, and deep dedication to the credit union philosophy have brought new energy to our organization. Under his leadership, we are positioning ourselves for a future of growth, relevance, and lasting value to our members and the communities we serve.

I'm proud to report that Horizons North Credit Union remains financially strong and operationally sound. Our team continues to deliver the reliable, member-focused service that has been our hallmark for decades. But we are not content to simply maintain the status quo. We are setting our sights on the future.

As we look ahead, our strategic focus is clear: growth and expansion. We aim to increase our membership, broaden our reach, and ensure that Horizons North remains a vital part of our members' financial lives. We believe that by expanding our footprint—both physically and digitally—we can better serve current members while welcoming new individuals and families into the Horizons North family.

This vision is grounded in our enduring values. Everything we do is for the benefit of our members. As a not-for-profit financial cooperative, our success is your success. Every decision we make is guided by the goal of helping you thrive—financially and personally.

Thank you for your continued trust and support. Together, we are building a stronger credit union that stands ready to meet the challenges and opportunities of tomorrow. We are proud of our legacy, excited about our future, and grateful to have you with us on the journey.

With much appreciation,

Robert K. Webber  
Board Chairman

# President's Report

Dear HNCU Members,

Last May, I started as CEO of Horizons North Credit Union, taking over from long-time CEO Brad Harvey. I am very grateful for this opportunity. Right from the beginning, I was extremely impressed with everything about the credit union, including the way our staff treats our members, the expertise of our supervisory committee, and the dedication of our board of directors.

It was truly amazing to learn more about our strong legacy in the local communities. Since 2011, readers of the Northglenn-Thornton Sentinel have consistently voted Horizons North Credit Union as the Best Bank/Credit Union, and since 2014, we've earned the same honor from readers of the Westminster Window. Our commitment to exceptional service has also been recognized, with Northglenn-Thornton readers naming Horizons North as having the Best in Customer Service for the sixth time since 2015. Additionally, both publications have once again honored Horizons North as the Best Mortgage Company and recognized us for having the Best Mortgage Agent/Consultant.

Along with our strength in serving our members, Horizons North remains very healthy financially. Despite fluctuations in interest rates over the last few years, we are strong in terms of net worth, with almost \$10 million, earning us a place in the highest category for safety and soundness from our financial examiners. Net worth acts as a safety net for the credit union. We are off to a great start in 2025, and a variety of plans implemented last year helped reduce operating expenses. These expense savings make us even stronger as we head into the future and allow us to expand services like the new mobile banking platform launched in September.

The combined contributions of our staff, members, and volunteers allow the credit union to continue to grow and flourish. We are now at \$120 million in assets with over 6,800 members and nearly \$10 million in capital reserves. We have a focused management team, an astute Supervisory Committee, a visionary Board of Directors, and a friendly, caring staff ready to provide you with the best service in the industry. We appreciate the opportunity to serve you, and we look forward to working with you again in 2025.

Sincerely,

Brian Resch  
President/CEO

# Treasurer's Report

Horizons North Credit Union continues to be a great option for our members and community members to achieve their financial goals. Credit union leadership has ensured the credit union provides the services most valued by our membership and that our members have a great member experience at Horizons North Credit Union. The credit union's liquidity position remains strong with adequate reserves to meet both short-term and long-term obligations. The credit union's investment portfolio has continued to perform well, balancing risk and return in alignment with the credit union's risk tolerance.

Interest rates have remained high despite ongoing market volatility, the credit union's assets have experienced consistent growth, while its liabilities remain manageable. We are committed to providing excellent member service and provide competitive interest rates for your vehicle purchases, home improvement projects, or even new home loans. Q1 2025 saw a healthy start with above expected net income.

The Board of Directors and HNCU are dedicated to serving our membership, and we look forward to providing excellent member service and serving all of your banking needs now and in the future.

Finally, the credit union remains in compliance with all ALM requirements, with effective management of interest rate risk and liquidity. As always, your deposits are backed by NCUA up to \$250,000 per account. All capital and liquidity requirements as per the NCUA guidelines are met.

Thank you for your continued membership.

Joe Stephen  
Treasurer



# Supervisory Report

Horizons North Credit Union Members and Employees,

The HNCU Supervisory Committee is a group of volunteers that plays a vital role in the operation of our Credit Union. The committee functions as an internal control body responsible for reviewing the policies, procedures, and operations of the Credit Union. We serve our members by safeguarding their assets through the evaluation of the Credit Union's financial condition, reviewing audits and reports, monitoring the actions of the Board of Directors, and overseeing the performance of Credit Union officials. Many of these duties and responsibilities are shared with or coordinated alongside the Board of Directors.

The current members of the committee are Cheryl Brown, Sylvia Cervantes, Eddie Coronado, Kori Hemans, and Madeline Norconk. All members have completed the mandatory annual Bank Secrecy Act training. Additionally, committee members are required to undergo quarterly training and have access to various resources to enhance their knowledge and effectiveness. Examples of these resources include training on Executive Leadership, as well as rules and regulations for insiders, Anti-Money Laundering, and terrorist financing.

The committee contracts with Clifton Larson Allen (CLA), Certified Public Accountants, to provide internal quarterly audits reviewing internal controls, paperwork, and performs independent financial testing. In addition, they perform an agreed-upon procedures audit, which complies with the National Credit Union Administration rules and regulations, and ensures practices and procedures safeguard members' assets.

This year, the committee collaborated with the Horizons North staff to develop more efficient processes and procedures for internal controls and supervisory oversight.

I am honored to step into the role of Supervisory Chair this year following Joe Stephen's promotion to the Board of Directors. The Supervisory Committee meets quarterly with the Horizons North Executive Staff to review all reports and audits. Any issues identified during these reviews are resolved and reported to both the Board of Directors and the Supervisory Committee. The Credit Union management's response

# Supervisory Report Cont.

to audit findings is documented in the Supervisory Committee meeting notes. Our Credit Union has proactive management that addresses audit findings promptly and fairly.

Based on the audits we have reviewed; the Supervisory Committee agrees that the Credit Union is operating satisfactorily and in accordance with all applicable rules and regulations.

Respectfully submitted,

Kori Hemans  
Supervisory Committee Chair

# Financials

## Balance Sheet

<b>ASSETS</b>	<b>2024</b>	<b>2023</b>
Total Loans	\$ 91,083,574	\$ 87,476,558
Allowance for Loan Losses	-131,829	-130,382
Cash	200,139	210,980
Investments	21,771,665	19,313,328
Fixed Assets	6,829,357	7,136,916
Other Assets	962,623	3,162,762
<b>Total Assets</b>	<b>120,715,529</b>	<b>117,170,162</b>

## LIABILITIES AND NET WORTH

Liabilities	\$ -218,261	\$ 2,919,542
Certificate Accounts	30,062,792	19,310,564
Checking Accounts	28,233,435	26,926,930
IRA Accounts	2,341,058	2,545,223
Savings Accounts	32,945,457	35,863,222
Cash Management Accounts	17,447,402	19,923,080
Non-Member Accounts	-0-	-0-
Regular Reserve	\$ 1,521,219	\$ 1,521,219
Accumulated Unrealized	-1,950	-8,350
Gains (Losses) On Available		
For Sale Investments		
Undivided Earnings	8,384,379	8,168,732
<b>Total Liabilities &amp; Net Worth</b>	<b>\$ 120,715,529</b>	<b>\$ 117,170,162</b>

# Financials Cont.

## Income Statement

	<b>2024</b>	<b>2023</b>
Loan Interest	\$ 5,030,217	\$ 4,258,754
Investment Interest	435,824	346,068
Total Interest Income	\$ 5,466,041	\$ 4,604,822
Dividend Expense	\$ 1,420,291	\$ 855,413
Interest on Borrowed Money	115,835	288,580
Net Interest Income	\$ 3,929,915	\$ 3,460,829
Provision for Loan Loss	\$ 96,706	\$ -21,237
Employee Compensation	\$ 1,476,797	\$ 1,394,974
Employee Benefits	408,744	417,185
Travel & Conference	56,092	42,369
Association Dues	29,883	30,623
Office Occupancy Expenses	406,088	405,906
Office Operation Expenses	1,252,674	1,268,705
Education & Promotion	191,738	185,529
Loan/Account Servicing Expenses	617,821	654,952
Professional & Outside Services	233,487	181,214
Member Insurance	-0-	-0-
Operating Fees	10,022	10,717
Miscellaneous Operating Expenses	252,112	53,929
Total Operating Expenses	\$ 4,935,458	\$ 4,646,102
Operating Income	\$ 1,322,895	\$ 1,317,779
Non-Operating Gains/Losses	\$ -5,000	32,202
Net Income	\$ 215,646	\$ 185,945
Number of Members	6,851	7,009

# Volunteers

## Board of Directors

Robert Webber, Chairman

Debbie Capra, Vice Chairman

Joe Stephen, Treasurer

Mark Hinson, Secretary

Marilyn Akers Stansbury

Nancy Sneath

## Supervisory Committee

Kori Hemans, Chair

Cheryl Brown

Sylvia Cervantes

Eddie Coronado

Madeline Norconk

# Staff

Lisa Ator, Branch Manager  
LaTrice Brewster, AVP/Marketing & Business Development  
Cenobio L. Chacon, AVP Compliance  
Heather DeSchryver, Vice President HR & Operations  
Ronald Doyle, Loan Assistant/ Member Service Representative  
Jonathon Eschrich, Phone Center Operator  
Ann Fee, Financial Service Representative  
Thomas Flintrop, Chief Financial Officer  
William Fowler, Chief Operating Officer  
Yesenia Gonzalez, Member Service Representative  
Renée, AVP/Collections  
Candice Kadingo, Financial Service Representative  
Sandy Habernal, Phone Center Lead  
Belinda Kovach, Teller Supervisor  
Anne McDonald, Member Service Representative  
Ann Polachek, Member Service Representative  
Brian Resch, President/ Chief Executive Officer  
Cathy Secrest, Operations/IT Specialist  
Cyndi Spehar, Support Specialist  
Justine Wheeler, Accounting Specialist

**Better  
Banking  
Begins With  
Membership.**

# Better Banking Begins With Membership.

